

Montana Medical Home Work Group

1. Thanks for letting me share this work with you.

- A brief history lesson.
- I hate doing this - but my credentials.

2. The challenges that most primary care practices face.

- Lack of time
- Lack of resources
- Lack of knowledge
- Poor/No reimbursement

3. How a parent/family partner can help.

- Provide the "non-medical" pieces of the medical home.
 - Emotional connection - we've been in similar places
 - We know not only the right number, but the right person to call.
 - We have experience in navigating other large areas of life -
 - School
 - Social services
 - Extended family

4. Choosing the Partner

- Chosen by the practice through an interview process following conversations to understand the partner role.
- An experienced, reasonably well-adjusted family member with whom the practice has experience as a patient/caregiver.

5. Training/Support for the Partner

- After being chosen by the practice, the partner will participate in a 2-3 day training conducted by Brad.
- The partner will participate in monthly group calls that will include updates, problem-solving, and teaching.
- A monthly 1-on-1 call with Brad to discuss any personal things that might be going on with the partner, including their emotional well-being as they serve in a high intensity work.

6. We believe this is a "Win, Win, Win" Proposition